

GUARANTEE CERTIFICATE

PHOTOVOLTAIC MODULES

HELIO ENERGY EUROPE, SL

This is to certify that the photovoltaic Modules HEE 215 M and HEE 210 U, manufactured in our premises, conform to the requirements of the following Norm, where applicable: UNE-EN 61215-2006. The mentioned Norm guarantees their standard of quality and their characteristics under the terms and conditions expressed herein under:

1. Ten-years guarantee for manufacturing or material faults

Helios Energy Europe SL guarantees that, for a period of 10 years from the date of the delivery to the first buyer, their Modules are free from faults in their materials or their manufacturing process. Also the incorporation, use or installation of their relevant components, under ordinary conditions of service is guaranteed to be free from such faults.

Should, at any time during the aforementioned guarantee's validity period, the Module not function correctly due to its manufacture or to the deterioration or wear of one of its relevant components, Helios Energy Europe SL agrees, depending on the fault presented, to repair, replace or refund the amount of the purchase received from the client. This guarantee is transferred from the original client to the subsequent users/clients.

2. Twenty-five-year power guarantee

Helios Energy Europe SL guarantees that for and until a period of 25 years, from the date of the delivery to the first buyer, which is specified in the relevant receipt, the average power the Module generates and which is measured in standard test conditions *, will not be lower than 80% of its minimum value.

Should, at any time during the aforementioned guarantee validity period, the photovoltaic Module not reach the aforementioned average power values, Helios Energy Europe SL



Agrees, depending on the fault presented, to repair, replace or refund the damaged Modules. Also they may either supply the additional and necessary Modules to compensate this alleged loss of power or refund the amount of the purchase price of the faulty Modules.

3. Exclusions and Limitations of the Guarantee

The following cases shall not be covered by the guarantee-related rights herein referred:

- a. Accidents due to shipment, storage, use or any other process.
- b. Non-compliance with the instructions of installation, use and/or maintenance.
- c. Modifications and/or handling that are incorrect.
- d. Incorrect installation or use.
- e. Any damage occurred as a result of surges, atmospheric discharges, floods, plagues, earthquakes, fires, and actions by third parties or any other reason implying non-conformity with standard conditions of operation of the Modules and/or outside of Helios Energy Europe SL's control.
- f. Manipulation of serial numbers leading to unequivocal identification.

The guarantees expressed herein shall not cover the shipping costs incurred by the return of the repaired or replaced Modules, whatever the cause is, nor the installation and/or reinstallation of the aforementioned Modules.

The replaced Modules referred in section 2 (Power guarantee) of this certificate shall not imply any renewal or extension of the limit period of guarantee established herein.

Helios Energy Europe SL reserve the right of supplying a proprietary different model of the photovoltaic Module to be supplied in order to meet the need for substitution and/or increase of power, should the manufacturing of the original model have ceased. All replaced Modules shall be under the ownership of Helios Energy Europe, SL.

4. Claim under guarantee rights



Any client or user ** of the Modules manufactured by Helios Energy Europe, SL, deemed to have justified grounds for claiming under the guarantee rights established herein, shall proceed as follows:

- a. Inform immediately and in writing, within the shortest timeframe possible ***, to the company that sold them the Modules, or should this not apply, to Helios Energy Europe, SL Aftersales Service Department. For this purpose, a Claim Form may be asked from Helios Energy Europe, SL by the user/client.
- b. Once this claim has been received at Helios Energy Europe SL, Aftersales Service Department will carry out an analysis, decide whether it falls under the protection of the provisions of this limited-guarantee document, and notify the client of this and the instructions to follow, within the shortest timeframe possible.
- c. The equipment subject to claim may not be returned without the prior written authorisation of Helios Energy Europe SL Aftersales Service Department.

HELIOS ENERGY EUROPE, SL

Technical Management – HEE

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Signed: Benigno Moreno January 2008





* Measurement Standard Conditions according to technical sheet. $I=1000 \text{ W/m}^2$; AM 1.5; T_{cell} : 25 °C

** The rights shall be only claimed by the first client, who purchased the modules for their own use, or by those who own the legal property of the original installation of the modules happening to be demanded.

*** The notification of whatever failure should be issued in a maximum period of 60 days after their having been detected by the client.